

Enrolling in Patient Gateway

- Go to www.patientgateway.org
 - Select **Enroll Now**

- On the next screen, select **Enroll Now** a second time

- Enter your information – name, address, date of birth, etc.
 - This will be used to confirm your identity in the next step of the process.
 - Select **Next** to continue.

For further assistance, please call the Patient Gateway support desk at 800-745-9683.

4. Mass General Brigham uses Lexis Nexis, a secure third-party identity verification system. It will ask you a series of questions to confirm your identity based on the information you provided in the previous step.

- Choose the correct response to each question and click **Next**.

NOTE: Mass General Brigham does not track or store these identity verification questions.

5. Enter a **Username** and **Password**.

- Click **Next**.

6. Decide if you want to enable E-mail or Text notifications.

- Enter your email address and your mobile phone number for text messages.
- Click **Next**.

7. **Review and accept** the terms of use. You will then be logged in and taken to your activated Patient Gateway account.

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